



evercare

HOSPITAL CHATTOGRAM

Transforming Healthcare

- 1.6 STS CHATTOGRAM may not disclose information to CUSTOMER relating to the medical treatment of an APPROVED PERSON (whether such information are marked as confidential or not), without the prior written approval of the concerned APPROVED PERSON. CUSTOMER shall be responsible to procure such written approval.
- 1.7 For any matter not specified in the Agreement, or otherwise contained in the rules and regulations of STS CHATTOGRAM, the decision of STS CHATTOGRAM shall be final.

2. FEES, BILLING AND PAYMENT

- 2.1 STS CHATTOGRAM shall offer CUSTOMER (and/or the APPROVED PERSON) the Services as per the standard tariff structure of STS CHATTOGRAM, as amended from time to time.
- 2.2 An APPROVED PERSON shall be eligible to avail the Services at a discounted rate, as follows:

Services (IP)	%
Consultation fees	10
Room services fees and charges	
Lab investigation fees and charges	
Radiology investigation fees and charges	
Operations theatre charges	
Anesthesia charges	
Surgeon's fees	
Nursing service charge	
Blood bank transfusion charges	
Physiotherapy fees and charges	
Ambulance	

Services (OP)	%
Lab investigation fees and charges	10
Radiology investigation fees and charges	

For the avoidance of doubt, the discount shall not apply to medicines, disposables, consumables, blood and blood products and registration fees.

3. INDEMNIFICATION

- 3.1 CUSTOMER agrees to indemnify, defend, hold harmless, pay and reimburse STS CHATTOGRAM, its directors, officers, employees and affiliates from and against any and all claims, demands, losses, expenses or liabilities, at any time and from time to time, from and against all loss or damage to any property or person of STS CHATTOGRAM or an APPROVED PERSON, howsoever incurred, without any limitation, arising in connection with the provisioning of the Services or otherwise in relation to this Agreement.

4. TERM AND TERMINATION

- 4.1 This Agreement shall be effective from the Agreement Date, and shall continue unless terminated earlier:
- 4.1.1 with mutual consent of the parties in writing;
- 4.1.2 by STS CHATTOGRAM, upon giving 7 (seven) days' written notice of termination to CUSTOMER, for failure of CUSTOMER to pay within the stipulated timeline or other breach of the Agreement; and/or
- 4.1.3 by either party, upon giving 30 (thirty) days' written notice of termination to the other party.